



# **Semi-annual Progress Report AHP Online User Guide Owner-occupied Projects**



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## General Information

### WHAT IS A SEMI-ANNUAL PROGRESS REPORT (SAPR)?

The SAPR process is used to determine whether a project is making satisfactory progress towards project start, use of funds, and project completion to meet requirements established in the AHP Regulations and FHLBank's AHP Implementation Plan.

### SAPR FREQUENCY

FHLBank will request a SAPR at least twice per year until a project is complete. Notices emailed to the Lead Sponsor Contact(s) in AHP Online regarding the SAPR will include the due date.

#### FYI

FHLBank, at its discretion, may request a SAPR at any time until the project's physical completion. The due date will be determined by HCD.

### SAPR – TIMELY SUBMISSION

The notification email will include the due date by which the SAPR must be certified and submitted by the Sponsor. Sponsors with past-due SAPRs will be restricted from initiating and submitting pending disbursement requests. Member Contact(s) selected in AHP Online will be cc'd on the email for informational purposes only. It is responsibility of the Lead Sponsor Contact(s) to complete and certify the SAPR.

### PROGRAM RESOURCES

AHP Implementation Plan

Code of Federal Regulations (12 C.F.R. Part 1291)

### HOURS OF OPERATION

**AHP Online will be available between the hours of 6:30 a.m. to midnight (Central Time).** It will be offline for routine maintenance and updates between the hours of midnight and 6:30 a.m.

### TECHNICAL ASSISTANCE HOURS



Housing and Community Development (HCD) will be available to provide technical assistance from 8:00 a.m. to 5:00 p.m. (Central Time) Monday through Friday, excluding bank holidays.

HCD's toll-free number is: 1.866.571.8155.

## HELPFUL HINTS

- ✓ Use the links in this User Guide to navigate to specific sections, definitions of terms, etc.
- ✓ Users must be associated with a project as a contact in order to complete a SAPR.
- ✓ To navigate through the application, use the “<Previous” and “>Next” options at the bottom of the page. To avoid potential errors or loss of data, do not use the “Back” arrow at the top of your screen next to the browser bar.
- ✓ AHP Online will automatically log users off after 20 minutes of inactivity. Any non-input action, such as moving from screen to screen or saving a screen, are included in the definition of “inactivity.”
- ✓ To clear the information entered on a page and start over, use the “Undo” feature.
- ✓ For optimal performance in AHP Online, FHLBank recommends using the most recent version of Microsoft Edge.
- ✓ Lead Sponsor Contact(s) have access to SAPR information. After an application is approved, Input Contact(s) no longer have access if they were registered with their own company’s entity name information. If a Sponsor wants an Input Contact to submit monitoring reports in AHP Online for a project, they will need to register a new account under the Lead Sponsor Contact’s business name. Input Contacts will then have two different usernames and passwords: one for their own business and one under the Sponsor’s business name.
- ✓ Always select “Save” before selecting “Next” to continue to the next page. **AHP Online does not retain unsaved data.**

### FYI - Symbols

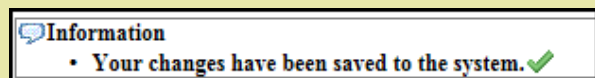
- For helpful information, select the  on each screen.
- Fields with  must be completed before the SAPR can be submitted.
- Fields with \* must be completed before the page can be saved.

### FYI – Uploading Documents

- Only one file per upload box is allowed. If the upload includes multiple files/documents, save the documents as a ZIP file or as a single PDF file.
- AHP Online accepts the following file upload types: PDF, ZIP, DOC, DOCX, XLS, XLSX.
- The maximum file size for any single upload is 50 megabytes.

### FYI – Save Each Page

To ensure your work has been saved, look for the message (shown below) after saving the page.



# AHP Online Semi-annual Progress Report (SAPR) - Guide for Owner-occupied Project Sponsors:

This section provides instructions for Homeownership (Owner-occupied) project types.

## NOTIFICATION OF SAPR REQUEST

The Lead Sponsor Contact(s) selected in AHP Online will receive an automated system email indicating a SAPR requires completion. Member Contact(s) selected in AHP Online will be cc'd on the email for informational purposes only. It is responsibility of the Lead Sponsor Contact(s) to complete and certify the SAPR.

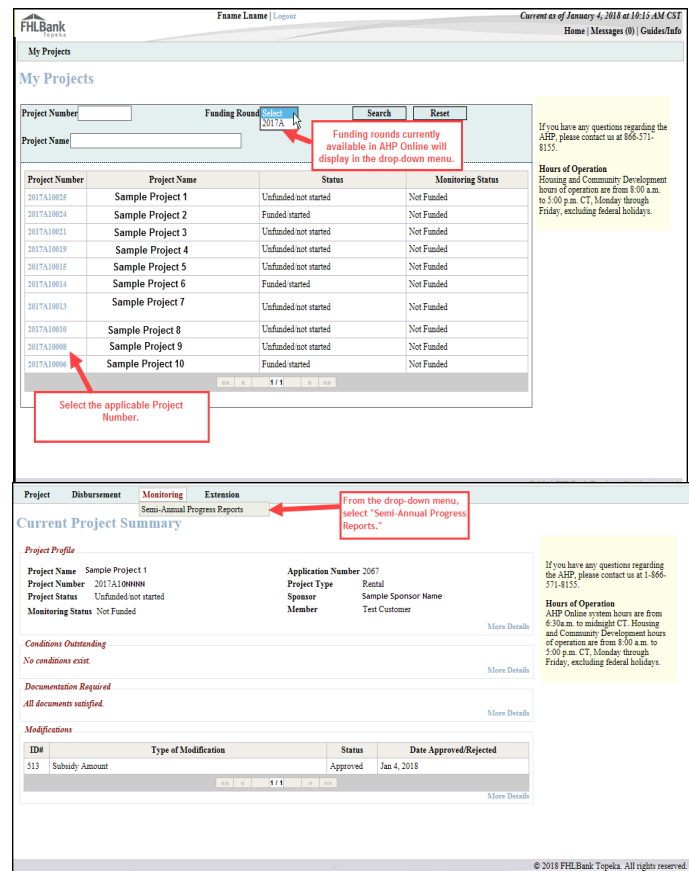
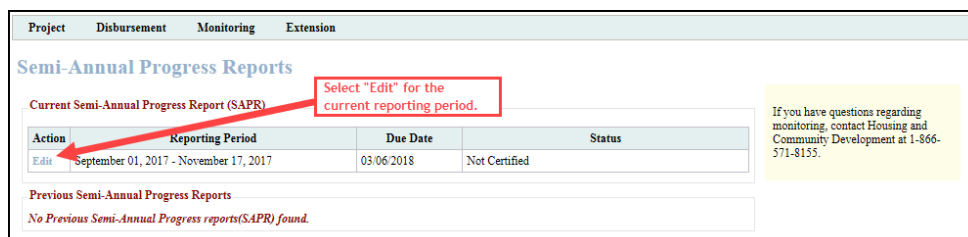
### FYI

Sponsors with open projects are required to complete a SAPR for each project.

## NAVIGATING THE DASHBOARD

To complete the SAPR, you will first need to log in to AHP Online, <https://www.ahpfhlbtpeka.com/>. After logging in, you will be directed to the dashboard, also known as "My Projects."

1. If the project for which the SAPR is required is displayed, select the project number link.
2. If the project for which the SAPR is required is not displayed, select the Funding Round of the project and then select "Search."
  - a. The project(s) for that funding round will display.
  - b. Select the project number link.
3. You will then be directed to the "Current Project Summary" screen.
4. On the "Current Project Summary" screen, from the "Monitoring" drop-down menu, select "Semi-Annual Progress Reports."
5. You will be directed to the "Semi-Annual Progress Reports" screen.
6. Select "Edit" in the "Action" column for the Reporting Period indicated in the email.
7. You will be directed to the "SAPR Home" screen.

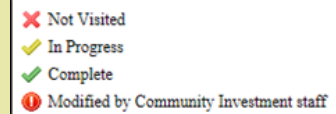



## COMPLETING THE SAPR




Complete each screen of the SAPR with a status of “Not Visited.”

- Each screen name under the “Section” column is a link.
- Select the screen you wish to complete (generally in order).
- Complete all required information on the screen and select “Save.”
  - Certain fields will be required to save the page.
  - Other fields may be required to submit the SAPR.
  - Each type is indicated with the symbols shown in the FYI box.
- The SAPR status will remain “Not Certified” until all pages are complete and the SAPR is submitted.
- The subsequent pages in the user guide review each screen in detail.

### Screen Statuses:



### FYI - Symbols

- For helpful information, select the  on each screen.
- Fields with  must be completed before the SAPR can be submitted.
- Fields with  must be completed before the page can be saved.

Semi Annual Progress Report

### SAPR Home

Reporting Period

January 01, 2025 - June 30, 2025

SAPR Status

Not Certified

Approved AHP Funding Amount

\$ 1,500,000.00

Member

Test Name

Section	Status
<a href="#">Units/Subsidy Usage</a>	×
<a href="#">Financial Feasibility : Import Spreadsheet</a>	×
<a href="#">Financial Feasibility : Feasibility Analysis</a>	×
<a href="#">Financial Feasibility : Commitment Letters</a>	×
<a href="#">Project Progress/Timeline</a>	×
<a href="#">Scoring Commitments</a>	×

×

 Not Visited
 

✓

 In Progress
 

✓

 Complete

A Semi-Annual Progress Report (SAPR) for an incomplete project is due twice per year. A SAPR is required to determine a project's progress towards completion.

A SAPR is completed by the project sponsor using the AHP Online system. To be considered submitted, the SAPR must be in certified status which is performed after the project sponsor completes all of the SAPR screens. Once a project is deemed complete by FHLB, a SAPR is not required to be submitted.

If a SAPR is delinquent, a project may be determined non-compliant. If you have any questions regarding monitoring, contact Housing and Community Development at 1-866-571-8155.

## UNITS/SUBSIDY USAGE SCREEN

Information on this screen is automatically populated using data from the Disbursement module.

1. Validate the information on the screen is correct.
2. If the information on the screen is not correct based on the bullet points below, enter comments on the "Project Progress/Timeline" screen.
3. Select "Save" and then "Next" to continue.
4. This page must be saved to continue.
  - Total Units equals the number of units approved at application or most recent modification.
  - Units Complete equals the number of units which have actually funded.
  - Pending Units equals the number of units which are member approved, sponsor approved, or under review, but not yet funded.
  - Units that have been initiated, but not yet submitted in any way are not included in this count.

### Units/Subsidy Usage

**Units**

*Indicate all progress to date*

Total Units 60
Units Complete 19
Pending units 8

\* Required to save the page

◆ Required before Certification

To submit your changes please **Save** before exiting this page.

Save Undo

Next>

## FINANCIAL INFORMATION: IMPORT SPREADSHEET

FHLBank requests updated financial information if significant financial changes have occurred. Please note, questions regarding sources of funds do not include the AHP subsidy. Additionally, FHLBank is not concerned during SAPR about funding sources for a specific household, only project level funding.

1. If significant financial changes have not occurred, answer the questions as appropriate.
2. Select "Save" and then "Next" to continue.
3. If there have been significant financial changes, an updated feasibility workbook is required.
  - a. Contact HCD to request a copy of a feasibility workbook for the year in which the project was awarded.
  - b. Answer the questions as it relates to the project.
  - c. Enter detailed information in the given text areas regarding each question.
  - d. Upload the newly completed feasibility workbook (if completed).
4. Select "Save" and then "Next" to continue.
5. This page must be saved to continue.

### NOTE

It is extremely rare that a new feasibility workbook will be required. Contact HCD to discuss **BEFORE** uploading a new feasibility workbook.

### Financial Information

Import Spreadsheet
Feasibility Analysis
Commitment Letters

Have all funding sources identified in the AHP application been committed? \* ☐ Yes ☒ No

If not all committed, what is the anticipated date the remaining funding sources will be secured? \*

Enter the dates of expected approval and any other pertinent information.

You have 3926 characters remaining for your description.

Have there been any significant changes to the sources of funds that were previously approved (at application or disbursement)? \* ☒ Yes ☐ No

Describe changes to the project's source of funds \*

Explain in detail what has changed since application.

You have 3947 characters remaining for your description.

Are you aware of any obstacles that could impede obtaining the required funding to complete the project? \* ☒ Yes ☐ No

Provide detailed explanation \*

Explain in detail any obstacles that have developed.

You have 3947 characters remaining for your description.

Upload an updated Homeowner Feasibility Workbook only when there has been a change to the scope of work or financial structure of the project, when requesting an extension, or demonstrating project start through the utilization of AHP funds to procure financing not approved at application.

Have you completed an updated Homeowner Feasibility Workbook with current information? \* ☒ Yes ☐ No

Import the updated Homeowner Feasibility Workbook. \*  ?

\* Required to save the page

◆ Required before Sponsor Approval

To submit your changes please click Save before exiting this page.

Save Undo

<Previous Next>

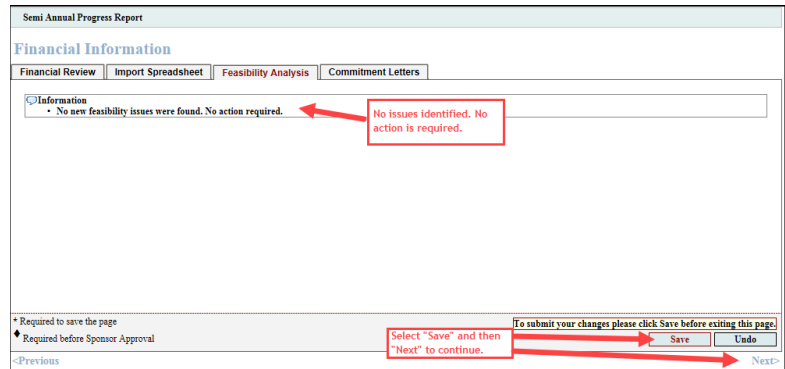


## FINANCIAL INFORMATION: FEASIBILITY ANALYSIS

### NO NEW FEASIBILITY WORKBOOK UPLOADED / NEW FEASIBILITY WORKBOOK UPLOADED WITH NO ISSUES

If a new Feasibility Workbook is not uploaded, or if the newly uploaded Feasibility Workbook does not identify anything outside FHLBank's guidelines, AHP Online will indicate this on the screen.

1. Select "Save" and then "Next" to continue.
2. Even if there is nothing on this screen, "Save" must be selected to continue.



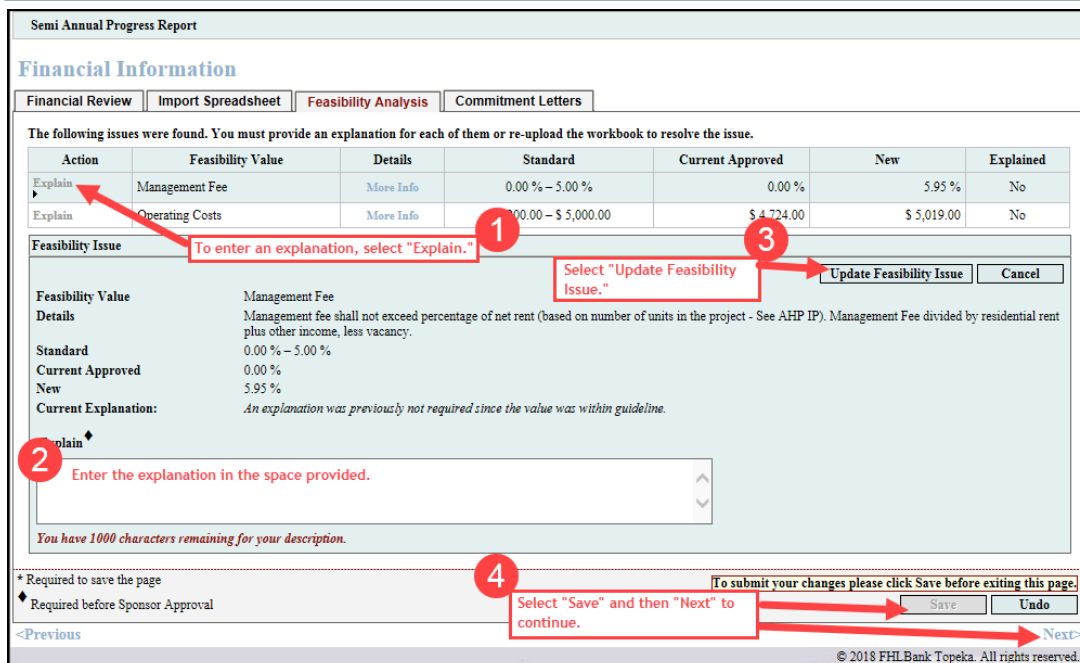
### NEW FEASIBILITY WORKBOOK UPLOADED / ISSUES IDENTIFIED

If AHP Online identifies anything outside FHLBank's guidelines in the newly uploaded Feasibility Workbook, the issues will display.

Enter an explanation for the identified issues.

1. Select "Explain" next to the Feasibility Value listed.
2. Enter the explanation in the space provided.
3. Select "Update Feasibility Issue."
4. Select "Save" and then "Next" to continue.

ONCE AN EXPLANATION HAS BEEN ENTERED, THE "EXPLAINED" COLUMN FOR THAT ISSUE WILL DISPLAY "YES."



Action	Feasibility Value	Details	Standard	Current Approved	New	Explained
Explain	Management Fee	More Info	0.00 % - 5.00 %	0.00 %	5.95 %	No
Explain	Operating Costs	More Info	\$ 0.00 - \$ 5,000.00	\$ 4,724.00	\$ 5,019.00	No

The following issues were found. You must provide an explanation for each of them or re-upload the workbook to resolve the issue.

**Feasibility Issue**

**Feasibility Value**: Management Fee

**Details**: Management fee shall not exceed percentage of net rent (based on number of units in the project - See AHP IP). Management Fee divided by residential rent plus other income, less vacancy.

**Standard**: 0.00 % - 5.00 %

**Current Approved**: 0.00 %

**New**: 5.95 %

**Current Explanation**: An explanation was previously not required since the value was within guideline.

**Explain**: Enter the explanation in the space provided.

You have 1000 characters remaining for your description.

**Update Feasibility Issue**

**Save** **Undo**

**Next**

## FINANCIAL INFORMATION: COMMITMENT LETTERS

If the project did not require commitment letters, such as projects funded with AHP subsidy only, no action is required. Select "Save" and then "Next" to continue.

If, at application, the project required commitment letters, they will display on the screen.

- If the "Letters Provided" column displays "Yes" for all Commitment Letters, no action is required.
- If the "Letters Provided" column displays "No," upload any available Commitment Letters that are available at this time.

### TO ATTACH/REPLACE/UPDATE A PREVIOUSLY UPDATED COMMITMENT LETTER:

1. Select "Attach" in the "Action" column of the project for which you want to attach/replace/update the Commitment Letter.
2. If there was a previously attached letter, in the "Uploaded File Info" box, select "Remove."
3. To attach a new letter, use the "Browse" box to locate and upload the Commitment Letter.
4. Select "Update Commitment Letter."
5. Select "Save" and then "Next" to continue.

ONCE A COMMITMENT LETTER HAS BEEN UPLOADED, THE "LETTER PROVIDED" COLUMN FOR THAT ISSUE WILL DISPLAY "YES."

Semi Annual Progress Report

**Financial Information**

Financial Review | Import Spreadsheet | Feasibility Analysis | **Commitment Letters**

The following approved funding sources were found. You must provide a commitment letter for each of them or re-upload the workbook if this was done in error.

Action	Source of Funds	Description	Amount	Committed	Letter Provided
▶ <b>Attach</b>	Owner Equity	State Government Subsidy	\$ 150,000.00	Yes	No

**Commitment Letter**

Select "Attach."

Update Commitment Letter Cancel

Source of Funds Owner Equity  
Description State Government Subsidy  
Amount \$ 150,000.00  
Committed Yes

Attach a commitment letter for this approved funding source. M:\Delete After Use\Supp Browse... ?

\* Required to save the page  
♦ Required before Sponsor Approval

Select "Save" and then "Next" to continue.

To submit your changes please click Save before exiting this page.

Save Undo

<Previous Next>

## PROJECT PROGRESS/TIMELINE

Review the timeline information that displays on the screen. Include a brief narrative regarding the progress of the project.

1. If at least one disbursement has been submitted:
  - a. Review the “Initial Disbursement Submission Date” for accuracy.
  - b. Review the estimated “Final Disbursement Submission Date” for accuracy and update if necessary.
2. If a disbursement has not yet been submitted, review and validate the “Initial Disbursement Submission Date” and “Final Disbursement Submission Date” for accuracy, and update if necessary.
3. If the dates are after “Initial Award Expiration Date” and “Award Expiration Date,” provide detailed information regarding why extension(s) may be needed.
4. Lastly, provide a brief but detailed statement regarding the project’s progress.
5. Notify FHLBank immediately when/if the project is complete.
6. Select “Save” and then “Next” to continue.

**Project Progress/Timeline**

*Notify FHLBank immediately upon Project Completion*

Please supply the current project timeline dates listed below:

Award Date	12/20/2024
Initial Award Expiration Date	12/20/2025
Award Expiration Date	06/20/2028
Initial Disbursement Submission Date	05/22/2025
Final Disbursement Submission Date *	05/05/2027

Provide narrative of the project's progress to date. Explain any change(s) to the commitments and/or scope of work made in your AHP application. \*

You have 4000 characters remaining for your description.

\* Required to save the page

◆ Required before Certification

To submit your changes please click Save before exiting this page.

Save Undo

<Previous Next>

**Project Progress/Timeline**

**Make the following corrections:**

- Initial Disbursement Submission Date is after the Initial Award Expiration Date. Please provide an explanation.

*Notify FHLBank immediately upon Project Completion*

Please supply the current project timeline dates listed below:

Award Date	12/20/2024
Initial Award Expiration Date	12/20/2025
Award Expiration Date	06/20/2028
Initial Disbursement Submission Date *	01/23/2026

Initial Disbursement Submission Date is after the Initial Award Expiration Date. Please provide an explanation \*

Enter detailed information here.

You have 3967 characters remaining for your description.

Final Disbursement Submission Date \*

10/17/2028

Disbursement Submission Date is after the Award Expiration Date. Please provide an explanation. \*

Enter detailed information here.

You have 3967 characters remaining for your description.

Provide narrative of the project's progress to date. Explain any change(s) to the commitments and/or scope of work made in your AHP application. \*

We have experienced delays and will be requesting an extension to project start. Additionally, we do not believe we will complete on time and will be request an exception to project completion.

You have 3806 characters remaining for your description.

\* Required to save the page

◆ Required before Certification

To submit your changes please click Save before exiting this page.

Save Undo

<Previous Next>

## SCORING COMMITMENTS

This screen includes several sections for review and editing.

- Review the scoring commitments to ensure they remain achievable.

- Answer the question “No”.
- If the scoring commitments are not achievable, answer “Yes” and add information to the text box narrative section that includes why scoring commitments may need to change.

- Scroll down to the “Add Expected

Homebuyer/Homeowner from Pipeline” section.

- Any disbursement requests with a “Pending” status, but that are not yet “Member Approved”, will be indicated by a yellow row color.
- All households qualified to participate in the project (not already listed) should be added to this section.
  - Select “Add Expected Homebuyer/Homeowner from Pipeline.”
  - Enter the Homebuyer/Homeowner Name.
  - Select the commitments the household will fulfill.
  - Use the scroll bar function to see all commitments available for selection.

**Scoring Commitments**

**Information**  
• Your changes have been saved to the system. ✓

Any changes in the original AHP application's commitments including total units, income targeting, special needs (i.e. a change that would impact the original AHP application's score), project area, or any other material aspect of the project might require a modification. Contact Housing and Community Development immediately to discuss changes to your project to determine if a formal modification request is required.

Has there been a change in scoring commitments from the original AHP application not previously reported? ☐ Yes ☒ No

Scoring Category	Commitment Status	Project Commitment	Pending Fulfillments	Fulfilled To Date	Last Created Or Updated User	Last Created Or Updated Date
Priority 2 - Sponsorship By a Not-for-Profit Organization or Government Entity	Needed	Yes			/WATKINST	Sep 19, 2025 01:40:46 PM
Priority 4 - Income Targeting					/HUMPHREYSD	Dec 23, 2024 04:40:36 PM
<= 30% AMI	Needed	20	0	0	/WATKINST	Sep 19, 2025 01:40:46 PM
<= 50% AMI	Needed	60	1	1	/WATKINST	Sep 19, 2025 01:40:46 PM
> 60% and <=80% AMI	Needed	40	0	0	/WATKINST	Sep 19, 2025 01:40:46 PM
Priority 5 - Underserved Communities and Populations					/HUMPHREYSD	Dec 23, 2024 04:40:36 PM
Housing for Special Needs Populations	Needed	75	0	0	/WATKINST	Sep 19, 2025 01:40:46 PM
Housing for Other Targeted Populations (Large Units)	Needed	50	1	1	/WATKINST	Sep 19, 2025 01:40:46 PM
Priority 6 - Creating Economic Opportunities					/HUMPHREYSD	Dec 23, 2024 04:40:36 PM

**Add Expected Homebuyer/Homeowner from Pipeline**

Action	Disbursement Request ID	Disbursement Status	Homeowner Name	<=50% AMI	> 60% and <=80% AMI	Housing for Homeless	Large Units	Financial Education
<a href="#">Remove</a>	42	Expected	Qualified Household	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	15228	Funded	TestBeneFirst TestBeneLast	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	15245	Clarification Pending	TestBeneFirst TestBeneLast	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	15289	Pending	TestBeneFirst TestBeneLast	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

1

- All new entries will be indicated with a yellow row color.
- Select “Save” at the bottom of the screen for the summary table to update.

3. The bottom table includes a summary of all households and project commitment at the time of application or most recent modification. Use the scroll bar function to see all commitments and select additional pages if more than 20 households are listed.
  - a. Expected – All disbursements created in AHP Online with a disbursement request status of “Pending,” but not yet member approved. Will also include any additional households added in the SAPR.
  - b. Pending Fulfillment – All disbursements in AHP Online which are member approved, under review, but not yet funded.
  - c. Fulfilled to Date – All disbursements in AHP Online which have funded.
4. The Scoring Commitment Summary row (white) shows whether or not commitments are on track to be completed in compliance based on the households listed in the table above.
  - a. If a commitment shows “Behind,” the narrative on the Project Progress/Timeline screen should include how the commitment will be caught up.
  - b. In the targeting section, units may be shown as behind if additional units have been or will be completed in a lower income targeting category. This is acceptable and an explanation is not needed.

Scoring Category	<=50% AMI	> 60% and <=80% AMI	Housing for Homeless	Large Units	Financial Education	Education or Training Programs	Sweat Equity	Mental or Behavior Health Services	
Expected	1	1	0	2	1	1	0	1	0
Fulfilled to Date	1	0	0	1	1	1	0	1	1
Pending Fulfillment	1	0	0	1	1	1	0	1	1
Project Commitment	60	40	0	50	100	100	20	100	1
Scoring Commitments Summary	Meeting 100% Requirement	1 Behind	Meeting 100% Requirement	2 Ahead	1 Behind	1 Behind	1 Behind	1 Behind	2

\* Required to save the page

◆ Required before Certification

To submit your changes please click Save before exiting this page.

Save Undo

<Previous

5. Select “Save” to capture the data entered on this screen.
6. To ensure all pages of the SAPR have been completed and to certify/submit the SAPR, see the next section below.

## CERTIFYING/SUBMITTING THE SAPR

1. Navigate to the "Semi Annual Progress Report" dropdown and select "Home."
2. Review the status of each section to ensure all sections have a status of "Complete" as signified by a green check mark. Select and complete any incomplete sections (i.e. status of "Not Visited" or "In Progress.")
3. Select "Certify."
4. A "SAPR Certification" box will display that requests a certification the information provided in the SAPR is true, complete, and accurate. To submit the SAPR, select "Yes."

**Semi Annual Progress Report**

**SAPR Home**

Reporting Period: September 01, 2017 - November 17, 2017  
 SAPR Status: Not Certified  
 Approved AHP Funding Amount: \$ 750,000.00  
 Member: Test Customer

Section	Status
Units/Subsidy Usage	✓
Financial Feasibility : Import Spreadsheet	✓
Financial Feasibility : Feasibility Analysis	✓
Financial Feasibility : Commitment Letters	✓
Project Progress/Timeline	✓
Scoring Commitments	✓

**Certify** (Select "Certify.")

☒ Not Visited  
☒ In Progress  
☒ Complete

**SAPR Certification**  
 Sponsor certifies the information provided is true, complete, and accurate.  
 Are you certain you want to submit this information?  
 Select "Yes" to complete SAPR.

*Status of each section is "Complete."*

*A Semi-Annual Progress Report (SAPR) for an incomplete project is due twice per year. A SAPR is required to determine a project's progress towards completion.*

*A SAPR is completed by the project sponsor using the AHP Online system. To be considered submitted, the SAPR must be in certified status which is performed after the project sponsor completes all of the SAPR screens. Once a project is deemed complete by FHLB, a SAPR is not required to be submitted.*

*If a SAPR is delinquent, a project may be determined non-compliant. If you have any questions regarding monitoring, contact Housing and Community Development at 1-866-571-8155.*

5. "SAPR Home" will now display the SAPR has been completed.

**Semi Annual Progress Report**

**SAPR Home**

**Information**  
 • SAPR Certification successfully completed.

Reporting Period: September 01, 2017 - November 17, 2017  
 SAPR Status: Certified  
 Approved AHP Funding Amount: \$ 750,000.00  
 Member: Test Customer

Status Change Details			
From Status	To Status	Changed By	Changed Date
Not Certified	Certified	Clara S. Smith	02/27/2018

### FYI

Once the SAPR is certified, it is 'Read Only' and editing is no longer available.

6. Housing and Community Development staff will review the submitted SAPR and contact you via email with any questions or clarifications they may have. Any information transmitted that includes Personally Identifiable Information (PII) must be transmitted through secure email (such as FHLBank's Proofpoint).



## AHP Online Status Descriptions

**Certified** – The accuracy of the Semi-annual Progress Report (SAPR) has been certified by the Sponsor and has been submitted to FHLBank.

**Under Review** – The SAPR is currently being reviewed by Housing and Community Development staff.

**Approved** – Housing and Community Development staff have completed review of the SAPR. The SAPR has been approved.

## Information Security

### WHERE IS THE DATA STORED?

- The data is stored on Amazon Web Service servers in the cloud.
- Amazon Web Service Cloud Security website: <https://aws.amazon.com/security/>
- Information on Assurance certifications: <https://aws.amazon.com/compliance/pci-data-privacy-protection-hipaa-soc-fedramp-faqs/>

### **FYI**

#### To protect sensitive information:

- After logging out of AHP Online, close all browser windows.
- Do not share your username or password with anyone.

### USEFUL LINKS:

- Business Continuity Plan: <https://www.fhlbtpeka.com/corporate-governance/business-continuity-plan>
- Fraud Awareness: <https://www.fhlbtpeka.com/corporate-governance-fraud-awareness>
- FHLBank Information Assurance: <https://www.fhlbtpeka.com/corporate-governance-information-assurance>
- Internal Control System: <https://www.fhlbtpeka.com/corporate-governance-internal-control-system>

### FOR TECHNICAL ASSISTANCE:

Contact Housing and Community Development via the contact information below with questions or difficulty logging in. When contacting Housing and Community Development, provide your contact information (name, organization, phone number, and email) and a description of the issue.

Phone: 1.866.571.8155

Email: [hcdahp@fhlbtpeka.com](mailto:hcdahp@fhlbtpeka.com)